



CERTIFIED EMPLOYEE PERFORMANCE MANAGEMENT PROFESSIONAL

Attendees will gain exposure to best practices and key concepts, and will learn how to establish and use criteria for performance evaluations, from the implementation stage, to the improvement and maintenance of the company's employee performance management system.



CERTIFIED DATA ANALYSIS PROFESSIONAL

Attendants will understand through practical learning how to effectively collect, analyze, and interpret data by enabling managers/analysts to draw insights from both quantitative and qualitative data, based on historical statistics and trend analysis.



CERTIFIED DATA VISUALIZATION PROFESSIONAL

An exclusive framework that provides insights on effective visual communication, through a rigorous approach to creating visual representations of vast information, techniques of standardization, and tailored data visualization tools.



CERTIFIED BENCHMARKING PROFESSIONAL

Benchmarking's methodological uniqueness is represented by the identification and analysis of the processes that lead to a company achieving superior performance, offering the opportunity to compare an organization's performance against industry competitors.



CERTIFIED BALANCED SCORECARD MANAGEMENT SYSTEM PROFESSIONAL

This course focuses on delivering all the information needed to fully comprehend the value of the Balanced Scorecard, as well as on developing the necessary skills for its successful implementation.



CERTIFIED INNOVATION PROFESSIONAL

This course provides an interactive practice-based learning environment, focusing on best practices for developing and maintaining an innovation-oriented organizational culture within organizations.



CERTIFIED SUPPLIER PERFORMANCE PROFESSIONAL

We will develop our participants' skills in managing supplier performance and crafting a strategic approach to procurement, by enabling the identification of performance gaps and implementing action agreements with suppliers.



CERTIFIED AGILE STRATEGY EXECUTION PROFESSIONAL

The Certified Agile Strategy Execution Professional course reflects the best methodologies to leverage the benefits of deploying an integrated strategy and performance management framework within organizational settings.



CERTIFIED CUSTOMER SERVICE PERFORMANCE PROFESSIONAL

Participants will not only understand the importance and implementation phases for the Customer Service Excellence standards, but they will be given the necessary tools to implement it internally and measure its impact externally.

Scheduled Courses

No matter what your learning needs are - and we know they're always evolving - you can find the program that's right for you with The KPI Institute certification courses.

Contact Asia Pacific
Sasikala Annamalai
Sales Director - SEA
E: sasikala.annamalai@kpiinstitute.com
M: +60 12 591 1366

SEA

▶ CERTIFIED STRATEGY AND BUSINESS PLANNING PROFESSIONAL

City	Country	Venue	Language	Course	Price
Kuala Lumpur	Malaysia	Ritz Carlton	English	> 19 - 21 February	Contact us
Kuala Lumpur	Malaysia	Ritz Carlton	English	> 19 - 21 May	Contact us
Kuala Lumpur	Malaysia	Ritz Carlton	English	> 02 - 04 July	Contact us
Jakarta	Indonesia		Bahasa Indonesia	> 06 - 08 October	Contact us
Kuala Lumpur	Malaysia	Ritz Carlton	English	> 17 - 19 November	Contact us

▶ CERTIFIED KPI PROFESSIONAL AND PRACTITIONER

City	Country	Venue	Language	Course	Price
Kuala Lumpur	Malaysia	Ritz Carlton	English	> 24 - 28 February	Contact us
Kuala Lumpur	Malaysia	Ritz Carlton	English	> 07 - 11 July	Contact us
Kuala Lumpur	Malaysia	Ritz Carlton	English	> 24 - 28 November	Contact us

▶ CERTIFIED KPI PROFESSIONAL

City	Country	Venue	Language	Course	Price
Bangkok	Thailand		English	> 09 - 11 April	Contact us
Jakarta	Indonesia		Bahasa Indonesia	> 26 - 28 May	Contact us
Bali	Indonesia		English	> 16 - 18 June	Contact us

▶ CERTIFIED AGILE STRATEGY EXECUTION PROFESSIONAL

City	Country	Venue	Language	Course	Price
Kuala Lumpur	Malaysia	Ritz Carlton	English	> 19 - 21 May	Contact us
Kuala Lumpur	Malaysia	Ritz Carlton	English	> 01 - 03 December	Contact us

For special prices please contact us.



Organize this training course in-house

If you have a group of five or more to train you can save time and money by running this training course in-house. Use the contact details provided below to request a customized offer from one of our training solution specialists.

For more details

-  The KPI Institute Marketplace
-  +60 12 591 1366
-  sasikala.annamalai@kpiinstitute.com
-  kpiinstitute.org
-  LinkedIn
-  Facebook
-  Twitter



EUROPEAN DIVISION

SIBIU OFFICE

Sibiu City Center
Somesului Street, No. 3, 550003
Sibiu, Romania
T: +40 774 698 693

SE ASIA DIVISION

KUALA LUMPUR OFFICE

Wisma UOA II
Unit 14-13, Jalan Pinang 21, POBOX 50450,
Kuala Lumpur, Malaysia
T: +60 327 421357, M: +60 12 591 1366

MIDDLE EAST DIVISION

DUBAI OFFICE

Office 1004-01 10th floor Bay Square-01,
P.O. Box 119724, Business Bay,
Dubai, UAE
M: +971 55 787 6427

RIYADH OFFICE

Ans Ibn Malik
Al Malqa District, 13521
Riyadh, Kingdom of Saudi Arabia
T: 966535735292
M: +966555215868
E: office@kpiinstitute.org

HEADQUARTERS

MELBOURNE OFFICE

Life.lab Building
198 Harbour Esplanade, Suite 606
Melbourne Docklands, VIC 3008, AU
T: +613 7050 2557